



Dear Expecting Mother & Family –

***Thank you for choosing the Mon General Hazel Ruby McQuain Birth Center and for giving us the opportunity to provide your care during this life-changing occasion!***

Should you have any concerns during your stay, please contact the Charge Nurse/Clinical Manager by dialing #6661 on your hospital phone. You may also contact me directly by calling 304-285-5117.

Best Wishes! Anna DeFazio

Director of Nursing: Family Birth Center

### **Visitor, Privacy & Security Information**

Family and Visitors:

We adhere to a limited-visitor rule, which is at the discretion of the Nursing Staff according to your plan of care. Any adults or children who are experiencing flu-like symptoms, such as: sore throat, coughing, diarrhea, headache, fever or chills are asked to refrain from visiting.

No Information Status:

Our patients have the right to privacy and confidentiality as provided by law. You may choose to have your name listed as a patient, which gives us permission to release information regarding your location and status. If you choose to be a “No Information” patient, we will not acknowledge that you are a patient to outside sources. For example, if a friend or family member calls, attempts to visit you or asks for you by name, we cannot acknowledge that you are our patient. We will not accept gifts and flowers on your behalf if you have chosen to be a “No Information” patient. If you have chosen this option, it will remain your status until you are discharged from the hospital.

Infant Security System: We make our patients’ safety our number one priority. We have a state-of-the-art infant security system that monitors your infant and assists us in keeping your infant safe and secure during your stay with us.

Birth Center staff wears a special colored ID badge. Be sure you identify their badge prior to allowing them to take your infant to the nursery.

Please remember:

A parent is the best security system for your infant. Just as you will protect your child outside of the hospital, we ask that you use the same instinct and help us to protect him or her during your stay. You will be provided with ID bracelets that match the ones your infant is wearing.

Be sure to wear them at all times to help us ID you to your infant. Keep the baby crib near your bed on the window side of the room.

Be aware of imposters! Just because someone is wearing hospital scrubs does not mean they are legitimate. They may be posing as an employee of Mon Health. Remember to look for the colored ID badge when a person wants to see your baby. No badge, no baby.